

# GIS Solutions for Social Services



## DEPARTMENT OF SOCIAL SERVICES CHENANGO COUNTY, NEW YORK

### Client Needs:

#### Match clients with DSS programs & services.

Streamline process of identifying employers, day care providers, training partners and community resources such as food pantries.

**Integrate existing data from multiple sources.** Merge client and program information with map data from county and state GIS sources.

**Provide results in user-friendly format.** Make it easy for clients to find and travel to potential work opportunities and critical support services.

### Sewall Solution:

**Web-hosted Service Locator application.** Provides easy and rapid access to data hosted at Sewall's office without need for local software installations.

**Logical workflow.** Enables DSS staff to enter client's address, select type of program or service, and specify a search radius (e.g., within 5 miles)

**ESRI ArcIMS™ functionality.** Performs spatial queries and prepares maps from aggregated data layers including street centerline and transit route information and geocoded service / program data.

### Client Benefits:

#### Consistent, high-quality customer service.

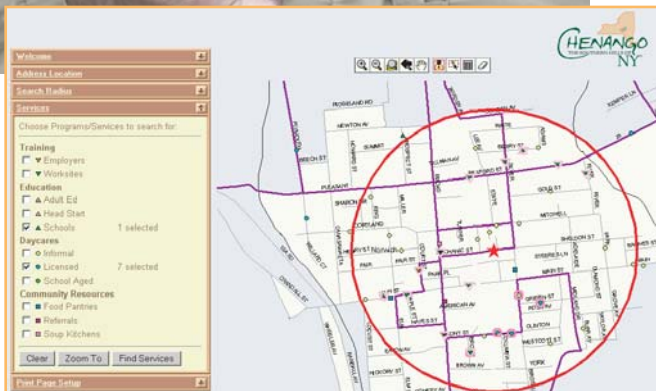
Multiple DSS staff access central database using same tools, data and workflow.

**Reduced processing time.** DSS staff focuses more on personal interaction and less on gathering the information.

**Increased client satisfaction.** DSS clients have rapid access to clear, concise map and tabular information that is easy to use.

**Reduced cost.** DSS staff focuses on functional requirements rather than IT administration issues, such as installing and configuring hardware and software.

For more information on Sewall GIS solutions, please contact William T. Sharp, Product Manager at 301 471 9161; Email: [bsharp@sewall.com](mailto:bsharp@sewall.com)



Offices nationwide  
800 648 4202 [www.sewall.com](http://www.sewall.com) [info@jws.com](mailto:info@jws.com)